

PRICE GUIDES
&
OPENING HOURS
(and FAQ's)

FOR
MMAFC TEAM
MEMBERS ONLY
2022-23

PRICE GUIDES & OPENING HOURS *(and FAQ's)*

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1.0 GENERAL POOL USE PRICES

Casual Entry		
Adult	\$5.70	18yrs+ / Senior card holder
Concession (Pensioner) / Child	\$4.80	3yrs - 17yrs / Govt pension card
Infant / Baby	\$1.00	24months & under / With paying adult
Spectator	\$3.30	With paying swimmer
Shower Only	\$4.00	Non-pool use
Water Slide	\$5.20	Per visit
Aqua	\$12.50	Class only
Casual: 4 Family Entry	\$19.80	Adult + Children = 4 max
Multi-Visit Passes		
10 Visit Adult	\$57.00	<ul style="list-style-type: none"> • Adult: 18yrs+ / Senior card holder • Concession: 3yrs - 17yrs / Govt pension card • 6 Month Expiry
10 Visit Concession / Child	\$48.00	
20 Visit Adult	\$108	
20 Visit Concession / Child	\$91	
Season Passes & / or Direct Debit Membership		
Adult Single - 26 weeks	\$291	18yrs+ / Senior card holder
Concession / Child - 26 weeks	\$235	3yrs - 17yrs / Govt Pension card
Family - 26 weeks: 4 Members	\$460	Family Season Passes are issued according to names listed on a common Medicare Card.
Family - 26 weeks: 5 - 6 Member	\$550	
Family - 26 weeks - 7+ Members	\$665	
Adult Pool Member Direct Debit	\$10.40	<ul style="list-style-type: none"> • Anytime pool access • \$20 Joining Fee
Concession Pool Member Direct Debit	\$8.80	
Family Pool Membership Direct Debit	\$18.20	

2.0 FITNESS: GYM & POOL PRICES

Casual Entry

Adult Casual Fitness	\$19	<ul style="list-style-type: none"> • Gym: all Group Fitness, Yoga & Pilates • Anytime pool access • Doesn't include Reformer Pilates or Float Board
Concession Casual Fitness	\$16	
School Casual Fitness	\$15	
10 Visit Pass	\$150	

Direct Debit Memberships

Adult Fitness Membership	\$17 p/w	<ul style="list-style-type: none"> • Gym, all Group Fitness, Yoga & Pilates • Anytime pool access • Family 2 Adults+3 Children under 21yr (5 max) • \$20 Joining Fee
Concession Fitness Membership	\$15.50 p/w	
Family Fitness Membership	\$42 p/w	

Upfront Payment Memberships

4 Weeks – Come'n'Try	\$99	<ul style="list-style-type: none"> • Gym, Group Fitness, Yoga & Pilates • Anytime pool access • \$20 Joining Fee
Adult 12 Weeks	\$210	
Adult 26 Weeks	\$442	
Concession 12 Week	\$192	
Concession 26 Week	\$403	

3.0 COACHING & LEARN TO SWIM PRICES

Learn to Swim Lessons

Infants, Children & Adults	\$17	Anytime pool access
Private Lessons 15min / 30min	\$25 / \$46.50	One on One / Anytime pool access

Coaching

Casual	\$13	Per session
12 visit	\$142	\$11.80 per session
24 visit	\$240	\$10 per session
Jnr Week Direct Debit	\$22.50 p/w	Unlimited squad sessions / Anytime pool access
Snr Week Direct Debit	\$30 p/w	Unlimited squad sessions / Anytime pool access

Private Stroke Correction

Member, Fitness Passport & Non-Members		Personal session on the day only No detailed ongoing programming Client can have up to 5 persons attend
1 Session Pack	\$55	
5 Session Pack (Pay for 4 get 1 free)	\$220	

4.0 GYM: PERSONAL TRAINING, GROUP FITNESS & PILATES/ YOGA PRICES

Personal Training / Small Group Training (up to 5)

Member, Fitness Passport & Non-Members		Personal session on the day only No detailed ongoing programming Client can have up to 5 persons attend
1 Session Pack	\$55	
5 Session Pack (Pay for 4 get 1 free)	\$220	

Pilates Reformer

MMAFC Members / Fitness Passport	\$12.50	Need to book in advance with Reception
Non-Members / Public	\$25	
10 Pack MMAFC Members / Fitness Passport	\$112.50	
10 Pack Non-Members / Public	\$225	

Pilates & Yoga

MMAFC Members / Fitness Passport	\$0	Bookings not required
Concession - Non-Members / Public	\$16	
Adult - Non-Members / Public	\$19	

Group Fitness Classes – DRY Classes

MMAFC Members / Fitness Passport	\$0	Bookings not required
Adult Non-Members / Public	\$19	
Concession Non-Members / Public	\$16	
Kids Fit Classes	\$13	

5.0 POOL: GROUP FITNESS PRICES

Aqua

MMAFC GYM Members / Fitness Passport	\$0	Bookings not required
MMAFC Pool Members / Non-Members / Public	\$12.50	

Float Board

MMAFC GYM Members / Fitness Passport	\$12.50	Bookings required
MMAFC Pool Members / Non-Members / Public	\$25	

6.0 SUMMER OPENING HOURS

Summer	
Summer Season Dates	Starts on Saturday of the October Long Weekend
Outdoor Pools <ul style="list-style-type: none"> • 50m Pool • Children's Play Pool 	Weekdays: 5:30am - 7pm
	Saturday: 6am - 5pm
	Sunday: 10am - 5pm
Indoor Hydrotherapy Pool	Weekdays: 5:30am - 6pm
	Saturday: 6am - 1pm
	Sunday: Closed
Fitness Centre	Monday to Thursday: 5:30am - 8pm
	Friday: 5:30am - 7pm
	Saturday: 6am - 5pm
	Sunday: 10am - 5pm
Summer Public Holidays	
Public Holidays	Christmas Day: Closed
	Boxing Day: Closed
	New Year Day: Closed
	All other Public Holidays Summer Public Holidays: 10am - 4pm

7.0 WINTER OPENING HOURS

Winter	
Winter Season Dates	Starts on Good Friday
Outdoor Pools • 50m Pool	Weekdays: 5:30am - 6pm
	Saturday: 8am - 1pm
	Sunday: Closed
Indoor Hydrotherapy Pool	Weekdays: 5:30am - 6pm
	Saturday: 8am - 1pm
	Sunday: Closed
Fitness Centre	Monday to Thursday: 5:30am - 8pm
	Friday: 5:30am - 7pm
	Saturday: 8am - 4pm
	Sunday: 10am - 2pm
Winter Public Holidays	
Public Holidays	Good Friday: Closed
	Easter Sunday: Closed
	ANZAC Day: Closed
	All other Public Holidays Winter Public Holidays: 10am - 2pm

8.0 SPECIAL USER GROUPS & MISCELANEOUS ACTIVITIES PRICES

Allied Health Professionals / Non-Contracted PT's			
Classification	Category 1	Category 2	Category 3
Indoor Pool Lane Hire	\$12p/hr	\$17 p/hr	\$22p/hr
Outdoor Pool Lane Hire	\$35p/hr	\$40p/hr	\$45p/hr
Client Pools Entry	Member or \$4.80pp	\$4.80pp	\$4.80pp
Client Gym Entry	Member or \$10pp	\$12pp	\$16pp
Gym Hire / Use Fee	\$10 Instructor / Per Day	\$12 Instructor / Per Day	\$16 Instructor / Per Day
Equipment Hire & Use Fee	Pool: N / A Gym: - No Reformer - No Pilates equipment	Pool: \$2pp Gym: - No Reformer - No Pilates equipment	Pool: \$2pp Gym: - No Reformer - No Pilates equipment
Private use of Waterslide or Inflatables			
Hire - Min 2 hrs	\$250	<ul style="list-style-type: none"> - 2 Life Guards at all times - Costs include set-up and pack-away - Bookings only (7 days notice) 	
Additional hrs after initial 2 hrs	\$125		
Waterslide - Min 2hrs	\$170	<ul style="list-style-type: none"> - 2 Life Guards at all times - Bookings only (7 days notice) 	
Additional hrs after initial 2 hrs	\$125		
Lane Hire			
50m Lane per hour - min 1 hr / 1 lane	\$44	Bookings only (7 days notice)	
25m or 17m Lane per hour - min 1 hr / 1 lane	\$26		
School / Large Groups			
See Facility Manager	To be advised once booking information is submitted		

9.1 Pool Access, Entries & Pool Memberships

What happens if lightning occurs? Do I get my money back?

- ✓ **No.** Refunds are not provided for unforeseen acts of nature.
- ✓ Refunds are given due to mechanical plant breakdowns and errors made by Community Aquatics Team Members

Can I attend Aquarobics with a Pool Membership?

- ✓ **No.** A Pool Membership does not include access to structured fitness services. Pool membership permits general pool entry for recreational swimming or attendance at swim club / carnivals

Do I get discounts to Aquarobics with a Pool Membership?

- ✓ **No.** Pool memberships are for persons that wish to recreationally swim on regular basis. Person wanting to attend fitness programs are encouraged to purchase a Fitness Gym membership.

Who receives “Anytime pool access”, and what do they get?

- ✓ Who Gets it?
 - All paid-up &/or current learn to swim and swim squad participants
 - NOTE: Persons with any amount outstanding must pay to receive Anytime Pool Access privileges. Staff are required to ask for payments to bring any person account up to date if they attend the facility outside their learn to swim or squad attendances
- ✓ Provides
 - All the same access rights as a regular Pool Member.
 - Is only applied to the person enrolled. Parents/ Guardians or others attending with the participant are required to pay normal pool entry fees.

9.2 Fitness: Gym and Pool

Can I cancel my Membership at any time I like?

Varies according to the type of membership.

- ✓ None Defined Memberships, such as Perpetual Direct Debit memberships: If you buy a membership that does not have a minimum allocated period, then a 3-month default automatically applies.
- ✓ Defined Memberships, such as 12-week memberships: These memberships expire in accordance to the product purchased and can not be refunded nor cancelled.

What happens if I buy a membership and I change my mind?

- ✓ All memberships have a 7-day cooling off period. Persons can request a refund (less the equivalent of 1 adult week direct debit membership) should they change their mind within 7-days of joining or administration costs
- ✓ We offer a 1-month Come'n'Try membership for any unsure person to purchase as an introductory membership.

Can I suspend a Membership?

Memberships can be suspended for a minimum of two weeks and a maximum of 12 weeks at any one time by completing a Membership Amendment Form, available from the facility customer service desk. A suspension request must be lodged fourteen (14) days prior to the next direct debit. The first 4 weeks of suspension are free after which a suspension fee will be charged. Members can suspend their membership up to 2 times per year.

9.2 Continued - Fitness: Gym and Pool

Who can be included on a family membership?

The family membership includes people listed on the same Medicare card and living at the same residential address. Children must be 21 years of age or less to participate in a Family Membership.

What is the minimum age for using Fitness centre services (gym)?

Varies according to the activity:

- ✓ Adolescent Fitness programs and/ or Group Fitness: The minimum age for participation in CA adolescent fitness and skill acquisition classes is 11 years (except under the direct supervision of a sport coach or personal trainer).
- ✓ Unsupervised Gym Use: Children must be over 16+ yrs of age to participate in general health and fitness club membership activities - with permission from a responsible Parent or Guardian by signing consent via this form. Parents / Guardians acknowledge that the facility may not be supervised by CA staff on all occasions of its use.
- ✓ Supervised Gym Use: All children 12-15 yrs must be supervised by a legal guardian or parent whilst in the gym.

When do you have Floatboard?

Pending instructor availability and due to the nature of this exercise, Floatboard will be conducted in the warmer months. Typically, between November - February.

How do I cancel a membership?

Memberships can only be cancelled in writing, by completing a Membership Amendment Form, available from the facility website or front counter.

9.3 Direct Debiting

What is a direct debit and how does it work?

When you set up a direct debit using your BSB and account number, or credit card, it allows the service provider to withdraw an agreed amount of money from your account into a service provider's account at set times.

For example: a fortnightly membership is taken from your account and placed into the facilities account.

When do direct debits occur?

Direct debits are made every second Friday (fortnightly) as per the below dates.

Nov	Dec	Jan	Feb	March	April	May	June
Fri 11 th	Fri 9 th	Fri 6 th	Fri 3 rd	Fri 3	Fri 14 th	Fri 12 th	Fri 9 th
Fri 25 th	Fri 23 rd	Fri 20 th	Fri 17 th	Fri 17	Fri 28 th	Fri 26 th	Fri 23 rd
				Fri 31 st			

What is Perpetual Program?

Think of it as a year-round booking with fortnightly direct debit payments. It continues all year and ceases as the request of the client.

What is a Pro-Rata Payment?

The term pro-rata is given to the amount of money that a customer needs to pay when they first join, to bring their purchase into line with the next full Direct Debit payment.

9.4 Our Website - www.mmafc.com.au

What is information is on our webpage – www.mmafc.com.au?

Our website contains all the static information that rarely alters over any financial year. The most commonly used information is;

- ✓ For General Customers
 - LtoS Information Enrolment Information and Direct Debit Forms - How to enrol in Learn to Swim
 - Gym Membership Information and Direct Debit Forms - How to become a gym member
 - Group Fitness Timetable
 - Opening Hours & General Price lists (including memberships)
 - Link to our Facebook page - for day-to-day information and regular updates.
 - Facility contacts details
 - Policies that impact customer experiences
 - Information about Personal Training, Yoga and Pilates
 - Birthday Party Booking forms
 - Terms and Conditions and Rules of Entry

- ✓ For Schools
 - School Carnival and School Water Safety Booking forms – for schools

- ✓ For Commercial Clients: EG: Physiotherapist
 - Facility Booking forms